

MARINE INDUSTRY DEALERSHIP CERTIFICATION

200 E Randolph Dr. Suite 5100 Chicago, IL 60601 www.dealercertification.org

Registration Email: fivestarsolutionsllc@wi.rr.com

Registration Fax: (800) 975-7894 Registration Phone: (800) 975-7894



Launch Workshop Request Form

PROCESS AND REQUIREMENTS

- Dealerships must attend a Launch Workshop in order to be eligible for Marine Industry Dealership Certification
- Dealerships must submit this completed form with payment to register for a Launch Workshop
- Dealerships must have all employees complete an Employee Satisfaction Survey (provided by Five Star Solutions LLC upon receipt of this registration and full payment) and share the results with their employees
 - Results will be provided during the Launch Workshop
 - Results must be shared with employees prior to the Certification Visitation
 - Note: The Employee Satisfaction Survey is an annual requirement
- After attending a Launch Workshop, a dealership must schedule and complete a In-dealership Certification Visitation with an authorized Five Star Solutions LLC consultant and demonstrate compliance with all of the criteria for Marine Industry Dealer Certification as outlined in the program process guide *(Please review the Disclaimer section of this form for additional compliance details.)*
 - Note: Certification Continuation is an annual requirement
- Dealerships will be notified if they have obtained Marine Industry Dealership Certification

WORKSHOP DATE SELECTION

Select the Webinar Launch Workshop dates you are requesting:
(Please select only one)

DEALERSHIP INFORMATION

Dealership Name:

Are you a Master Dealer?

Owner or Principal:

Title:

Street Address:

Unit #:

City:

State:

ZIP:

Phone:

Fax:

Website:

CERTIFICATION PROGRAM CONTACT

(Note: The Contact Listed Will Receive All MIDC Communications, Including Employee Satisfaction Survey Results.)

Name:

Title:

Email:

Phone:

REQUIRED -- TOTAL NUMBER OF DEALERSHIP EMPLOYEES:

BRANDS CURRENTLY CARRIED *(Please List All That Apply)*

Power boats:

Sail Boats:

Engines:

Trailer Brands Carried:

SIGNATURE

(By signing you are agreeing that you have read and understood the disclaimers listed on page two of this document.)

Dealership Authorized Agent:

Date:

Signature

(Required only if mailing-in form. Online submissions will assume an e-signature):

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MARINE INDUSTRY DEALERSHIP CERTIFICATION COSTS

(Dealerships can choose to pay Certification costs in full or in up to three installments as outlined below. The total cost of the MIDC program per dealer is \$2,495.00. This total cost includes a Grow Boating contribution – saving you \$1,500.)

Installment One: Launch Workshop	Includes: Two half-day Webinar sessions/one day live workshop, Process Guide, Employee Satisfaction Survey and electronic results summary.	\$500.00 (Webinar or Live)
Installment Two: On-Site Visitation	Includes: One On-Site visit to the scheduled dealership by an authorized Five Star Solutions LLC agent, including all travel costs. Agent will review all dealership processes and documentation to ensure compliance with all of the criteria for Marine Industry Dealer Certification as outlined in the program process guide	\$1,500.00
Installment Three: Final Payment	A dealership's Congratulations Kit cannot be released until the final installment is received by MIDC.	\$495.00

Cancellation Notice:

Webinars: Dealerships will be charged an additional \$250 fee for webinars cancelled less than **14** days prior to the scheduled date. Dealership will also be billed for any additional costs incurred associated with rescheduling a webinar once the initial webinar arrangements are completed.

Live: Dealerships will be charged an additional \$500 fee for cancellations less than **14** days prior to the scheduled date. Dealership will also be billed for any additional costs incurred associated with rescheduling once the initial arrangements are completed.

Note: We reserve the right to cancel any scheduled Webinars or live workshops without notice or reason. In the event that we do have to cancel a Launch Workshop, we will make every effort to reschedule dealerships in a timely fashion and at a comparable location (if applicable).

PAYMENT OPTIONS (IF PAYING VIA CREDIT CARD, COMPLETE THE ENTIRE SECTION BELOW)

I am paying via:	Total Amount:	
Credit Card:	Expiration Date:	Code:
Card holder's Name:	Account Number:	
Signature <i>(Required only if mailing-in form. Online submissions will assume an e-signature):</i>		

If paying by check, please send checks along with this completed form to:

Five Star Solutions LLC
Attention: Lynn Bradfield
1760 Willow
Lake Havasu City, AZ 86403

DISCLAIMER

I certify that I am an authorized agent of the dealership listed above. By completing and signing this form, I agree to have my dealership, (at the location listed), participate in the Marine Industry Dealer Certification program. I understand that this agreement applies only to the dealership location listed. Certification of the dealership location listed is dependent on compliance with all of the criteria for Marine Industry Dealer Certification as outlined in the program process guide, verified by Webinar or live workshop participation with an approved program consultant visitation, and payment of all appropriate program fees. It is understood that program Certification of the dealership location listed is not guaranteed. No additional dealership locations or businesses associated with the dealership listed may use or display any Marine Industry Dealer Certification materials or represent any location other than the location listed as a Marine Industry Certified Dealership (upon completion of the program), unless such location(s) have also been individually certified.

Prior to the commencement of the webinar, receiving official program Certification and/or receiving promotional materials receipt of appropriate fee payment is required. This fee provides for one webinar meeting and access to playback of the webinar via the internet for 10 business days. Should additional webinars be requested, associated costs will be the responsibility of the dealer. Payments made to Marine Industry Dealer Certification to attend a Launch Workshop, to obtain certification, continuation visits, participate in webinars, and applicable administrative fees, are non-refundable.

If the dealership does not participate in the Certification Onsite Visitation process within six (6) months of completing a Launch Workshop, attendance at a new Launch Workshop will be required. Cost of this additional Launch Workshop will be the responsibility of the dealership. If the dealership does not complete the certification process including payment of all fees and submission of required documentation within six (6) months of their first Certification Launch Workshop, an additional consultative webinar will be required. Cost of this additional webinar will be the responsibility of the dealership.

The dealership listed may not represent itself as a "Marine Industry Certified Dealership" until official written notice is provided confirming full compliance with all requirements and payments. Dealer agrees that should it not remain a Certified dealer and remain a participant in the dealer Certification program or become de-certified, use of Marine Industry Certified Dealership materials, program logos, and all representations of program participation must cease immediately. Should action be required to enforce any Marine Industry Certified Dealership rules and regulations, including, but not limited to the proper use of Marine Industry Certified Dealership materials, program logos, representations or use at non-certified dealership locations, the dealership listed agrees to pay the costs of enforcement, including but not limited to attorney fees, court costs, collection fees and administrative fees.

Certification shall remain valid for a period of one year from the date of official notification of certification in the Marine Industry Dealer Certification program. Continued involvement in the Marine Industry Dealer Certification program beyond the first year requires annual continuation and payment of related fees as outlined in the program guide.

OFFICE USE ONLY

Accepted by:	Date:
Dealer Code:	
Notes:	